

# Shining Star Therapy

Exceptional Kids deserve Exceptional Therapists!



[www.shiningstartherapy.com](http://www.shiningstartherapy.com)

Office Phone: (815) 267-7334 Office Fax #: (630) 429-9411

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## Teletherapy at Shining Star Therapy

To ensure your family services during this time, Shining Star Therapy is implementing teletherapy in place of face-to-face services until the stay-at-home order is lifted. Teletherapy is a virtual visit therapy session with a therapist and patient/family.

We will bill your insurance company, as we do with regular visits. We will continue to work with your insurance company to maximize your coverage but there is no guarantee of payment and part or all of the session cost may become patient responsibility.

This document serves as your consent to determine your willingness to use teletherapy services. Please review and if you understand and agree, please sign, and fax or email back to the Shining Star Therapy office:

- I understand it is my decision to choose to receive services in this manner. I may change my mind and revoke my consent at any time. If I change my mind, I understand that I must contact the Shining Star office and my child's therapist.
- I understand I am responsible for the internet, technology and/or data plans needed for teletherapy services.
- I understand efforts will be made to ensure privacy and confidentiality. However, given the current social distancing, other individuals may be in the location of the direct service provider. To address this, the therapist may go to a separate room of his/her house and/or use headphones during teletherapy, whenever possible. There are measures that you, as our client, can take to increase security including: Ensuring that you are using a computer in a private room/area with the door closed, and if possible, using some type of sound blocking device. When possible, connecting to the internet directly (as opposed to using WiFi; this also helps with transmission) Making sure to turn Zoom off, not just disconnect from the call, when the session is over.
- I understand recordings of are not allowed.
- I understand that not all teletherapy platforms are secure. Some platforms are not secure (i.e. Facetime). The therapist and family will choose a platform together. Social media live streaming platforms (i.e. Facebook Live, YouTube Live, Instagram and Periscope) are not acceptable for teletherapy and should not be used. While Zoom is HIPAA compliant, any internet-based communication is not 100% guaranteed to be secure/confidential. I agree that Shining Star Therapy should not be held responsible if any outside party gains access to Zoom's personal or confidential information by bypassing their security measures.

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## Consent for Care and Therapy Treatment

I hereby consent to engage in teletherapy. I understand that "teletherapy" includes treatment using interactive audio, video, or data communications. I understand that teletherapy also involves the communication of my medical information, both orally and visually.

I, the undersigned, hereby give my consent for Shining Star Therapy, LLC, to provide teletherapy treatment to \_\_\_\_\_ (patient) considered necessary and appropriate in assessing and treating his/her physical condition.

\_\_\_\_\_  
Patient/Parent or Legal Guardian

\_\_\_\_\_  
Date

Relationship to patient: \_\_\_\_\_ Self \_\_\_\_\_ Parent \_\_\_\_\_ Legal Guardian

Legally Responsible: \_\_\_\_\_ Yes \_\_\_\_\_ No

Financially Responsible: \_\_\_\_\_ Yes \_\_\_\_\_ No

Please fax or email this completed and signed form to fax # 630-429-9411 or [office@shiningstartherapy.com](mailto:office@shiningstartherapy.com).